OUR LITTLE HAVEN STRATEGIC PLAN

As our 5 year strategic plan (2014-2019) comes to a close, we are analyzing the success of our efforts. During the last five years, our four focus areas included the following:

1. Further strengthen program effectiveness: Our programs are measuring a 92% improvement in children’s wellbeing (decrease in symptoms/increase in functioning) and a 98% client satisfaction rate.

2. Improve Internal Operations & Management Effectiveness: We have engaged front line staff in decision making by enhancing our Strategic Leadership Team and implementing Performance and Quality Improvement practices.

3. Develop Organizational Capacity & Capability: We have recruited and retained our valuable team, 82% of whom are professionally credentialed and licensed.

4. Enhance Community Awareness of Our Little Haven Impact: We continue to communicate all available early intervention services to our community, refresh communication and branding tools, engage staff in heralding successes, and inspire our community to help through events and digital and traditional marketing efforts.

Over the next few months we will continue to analyze and critique our strategic plan and revamp it for the next five years. Our efforts will continue to focus on the children and families we serve.

MISSION STATEMENT

Our Little Haven is relentlessly committed to providing early intervention services for children & families. Our community of professional caregivers creates a safe, secure and healing environment for those impacted by abuse, neglect and mental or behavioral health needs. We make the hurting stop, the healing begin and the love last, one family at a time.

Services Provided

Our Little Haven provides professional care to enable each child and family’s best possible functioning. Early intervention care promotes stable outcomes for young children affected by serious challenges, including early mental and behavioral health needs, abuse or neglect. Care is provided in multiple service settings at our centrally located campus in St. Louis, and through our satellite offices in Jefferson County and Franklin County. On any given day, combined services impact the lives of 70-80 children & families, helping them build foundations for their futures. 419 children were served in FY 2018.

Specialized care includes:

- Keystone Mental Health Services for children and families including early mental health screenings, psychological assessment and mental health treatment/therapy by licensed psychologists and LCSWs
- Our Little Academy Day Treatment Preschool: Full day treatment for children ages 3-5½ in a preschool setting
- Taylor Family Care Center: Comprehensive case management, including Medical Case Management, for children in the foster care system
- Community & professional training, education & consultation.

**Our Little Haven - St. Louis, MO**

**ANNUAL REPORT**

**2018**

**At A Glance**

**Financial Report**

- **Community Grants**: 15%
- **Public Support**: 25%
- **Investments**: 6%
- **Fundraising**: 16%
- **Program Revenue**: 38%
- **Program Costs**: 86%
- **Fundraising**: 9%
- **Mgt & Genl**: 5%

**Revenue**

<table>
<thead>
<tr>
<th>Service</th>
<th>Revenue (2018)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Support</td>
<td>798,422</td>
</tr>
<tr>
<td>Community Grants</td>
<td>483,373</td>
</tr>
<tr>
<td>Fundraising</td>
<td>523,301</td>
</tr>
<tr>
<td>Program Services</td>
<td>1,216,128</td>
</tr>
<tr>
<td>Investment Income</td>
<td>178,633</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>$3,199,857</strong></td>
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</tbody>
</table>

**Expenses**

<table>
<thead>
<tr>
<th>Service</th>
<th>Expenses (2018)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Services</td>
<td>2,554,154</td>
</tr>
<tr>
<td>Management &amp; General</td>
<td>143,040</td>
</tr>
<tr>
<td>Fundraising</td>
<td>269,509</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$2,966,703</strong></td>
</tr>
</tbody>
</table>

**Net Assets**

- **$11,072,559**

**SERVICE TOTALS:**

- **Keystone Mental Health Services**
  - 257 clients served
  - Avg 85% reduced symptoms/improved functioning through access to care which would otherwise not be available to them.

- **Therapeutic Preschool**
  - 12 children served
  - 100% reduced symptoms/improved functioning 90% are stable in their next educational placement, usually kindergarten.

- **Foster Care Case Management**
  - 95 children served; 55 were enrolled in Medical Case Management
  - Achieves 32% permanency exceeding contract benchmarks.
  - Children have their medical records brought up-to-date; immunizations/care coordination increased.

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