



9/24/2015

Scott Hummel  
Lizette Smith  
Our Little Haven  
4316 Lindell  
St. Louis, MO 63108

Dear Mr. Hummel and Dr. Smith:

On behalf of the Council on Accreditation (COA), I am delighted to inform you that Our Little Haven has been reaccredited. In addition, Our Little Haven was expedited through the Pre-Commission Review Report (PCR) process as a result of not receiving any out of compliance ratings in any of the fundamental practice standards. Congratulations on this amazing achievement.

Because Our Little Haven was expedited, you will not be receiving a PCR. As a next step, I would like to encourage you to share this wonderful accomplishment with your staff, board of trustees, funders, regulatory bodies and all of your other stakeholders.

In four weeks, you will be receiving your formal reaccreditation notification letter, Final Accreditation Report, and an accreditation plaque. We encourage you to display this plaque in an accessible public space where staff and clients can easily take notice and feel confident and proud to be part of Our Little Haven. In addition, you will receive a web link that will enable access to COA's Post Accreditation Outreach (PAO) Plan and Tool Kit. The PAO Plan and Tool Kit will help you maximize the value of your COA accreditation to internal and external stakeholders.

COA's program of quality improvement is designed to identify providers that have met high performance standards and have made a commitment to their stakeholders to deliver the very best quality services. COA is proud to recognize Our Little Haven as one of these outstanding providers, and we wish you the very best in your continuing work with the individuals you serve.

On behalf of the COA staff and board of trustees, congratulations again on your achievement.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard Klarberg". The signature is written in a cursive style with a large initial "R" and "K".

Richard Klarberg  
President & CEO