Strategic Plan 2014-2019:
Making a Good Thing Even Better

Through months of facilitated planning, our staff committee contemplated “With early intervention as our constant—how can we make a good thing even better?” Together we detailed four focus areas, and we are excited and pleased to share them with you here!

How can we continue to improve?

1. Further Strengthen Program Effectiveness
   Foster Care Case Management
   - Expand services for permanency and child well-being.

   Keystone Mental Health Services
   - Enhance implementation of leading edge assessments and treatment methods for clients.
   - Feasibility study of St. Louis County location.

2. Improve Internal Operations & Management Effectiveness
   Engage Front Line Staff in Decision Making
   - Expand and enhance Organization Action Team (OAT) process
   - Integrate and align Performance and Quality Improvement (PQI) to implementation of Strategic Plan.
   - Implement Accountability/Responsiveness/Continuity (ARC) training for all new team members.

3. Develop Organizational Capacity & Capability
   Hire and develop critical staff to support growth
   - Evaluate agency capacity to attract and retain quality staff.
   - Design and define Associate Manager role for program areas.
   - Reduce Case Manager load to 11:1 from 14:1.

   Invest in staff development and education
   - Ensure all staff members have individual development plan.

   Improve new staff onboarding & orientation

4. Enhance Community Awareness of Our Little Haven Impact
   Share The Mission
   - Communicate all available early intervention services to community.
   - Refresh community communication tools.
   - Engage staff in heralding success.
   - Inspire community to help.

For 22 years and counting, Our Little Haven has been caring for children and families. Guided by our belief in a loving God, we continue to practice effective child and family mental health care and continue to improve and expand our services to the community.

As we reflect on our success, we have come together to ask ourselves:

How can we continue to improve?

Our Little Haven

A haven for early intervention.
Early care gives children a healthy start. It prevents problems from compounding, and saves lives, resources and futures.

A haven where many hands help.
Our Little Haven invites the community to help: it takes many hands to pick up the pieces so children can build their dreams.

A haven where you know you make a difference.
Support for Our Little Haven allows you to know that you are making a difference in a child’s life.

Our Mission
Our Little Haven is relentlessly committed to providing early intervention services for children and families. Our community of professional caregivers creates a safe, secure and healing environment for those impacted by abuse, neglect and mental or behavioral health needs. We make the hurting stop, the healing begin and the love last, one family at a time.

Ways To Help
Donations
Consider a financial contribution, a gift of stock, a wishlist donation or a bequest. Tax credits may be available.

Fundraising Events
Host or attend an Our Little Haven fundraising event.

Give Your Valuable Time
Volunteer on a committee, help plan an event or join the Young Professionals Haven Club.

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